

Priscilla Wakefield House
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Living with us
at Priscilla Wakefield House

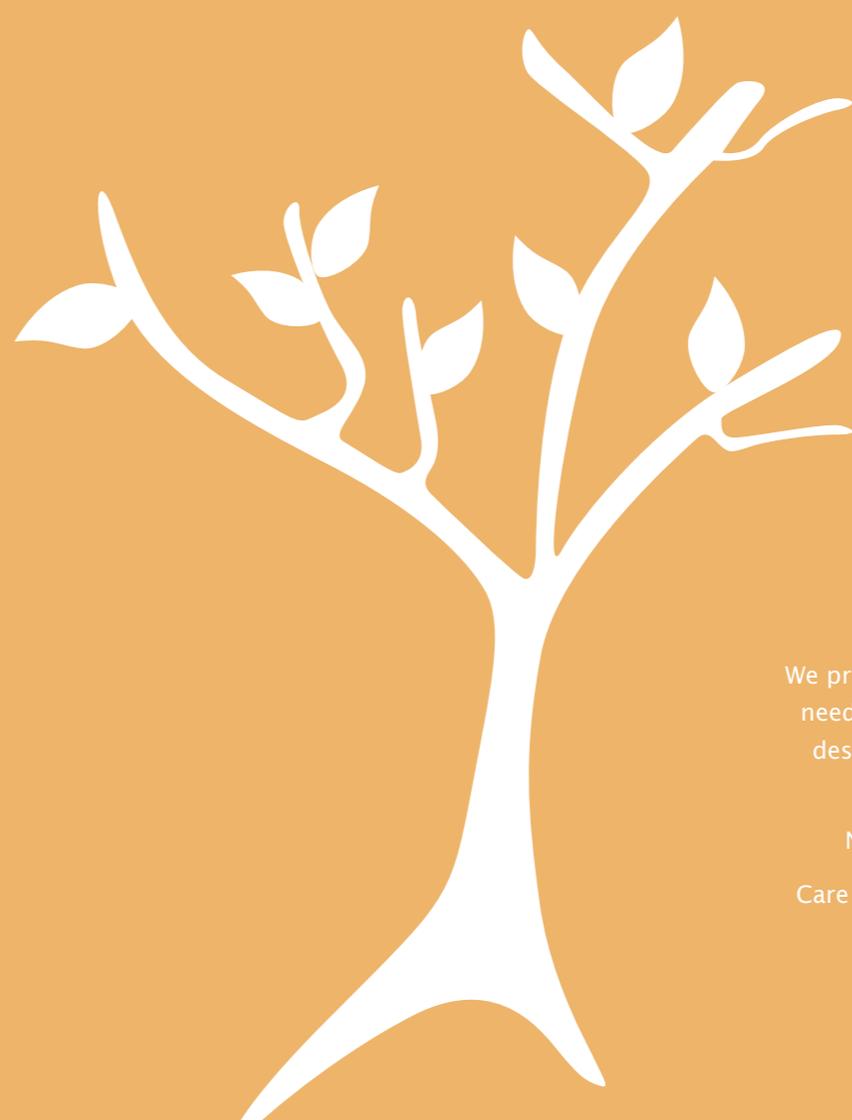
Respect Integrity
Responsiveness
Dignity Compassion
Pride





"We are right next door to a primary school. The residents and the children can benefit from spending time in each other's company and in the past they have presented us with colourful artwork to display around the building."

Natalia, Careworker



The story behind our name

Born in Tottenham in 1751, Priscilla Wakefield was a children's author well known for her philanthropic work.

An active campaigner for the education and social well-being of the poor and well known opponent to the slave trade, Priscilla was also an early campaigner for women's rights. Her dedication to humanitarian causes, and the wellbeing of others, made her the ideal namesake for our care home.

Types of Care

We pride ourselves on providing tailored care that caters for the needs of our residents. Our purpose built facility is specifically designed to ensure high quality care, with four specialist care communities spread over four floors:

Nursing care for those with physical disabilities aged 18-65

Care for those with early onset dementia for adults aged 18-65

Dementia care nursing to older adults aged 65 and over

Residential care for older adults

Quality of Care

We understand that the only way to deliver high quality care is by exceeding expectations in all areas. Mere compliance with regulations is not enough. All staff are offered on-going training to ensure that the care we offer is of the highest standard.

Our high expectations are complimented by a friendly atmosphere, ensuring that everyone is able to continue their daily life with privacy and dignity.

“When a resident comes to us for the first time, we don’t just bustle them in. We take the time to show them around, to let them chose their own room and make their own choice. It is a small thing, but it means a lot.”

Francine, Carer



What Makes Us Different

A personal touch: Small communities within our home ensure we really know each and every one of our residents as individuals. Our staff work closely with residents and their families to develop a plan of care which is followed by all staff.

Highly trained and motivated staff: Residents benefit from the care of specialist nurses with a varied skillset, who undergo a continuing programme of rigorous training and evaluation. As a result, we have an established team who have worked within the home for a number of years- providing residents with consistency and continuity of care

Assistive Technology: We have the facility to offer a range of assistive technology to support independence, including fully automatic, profiling beds

Community links: Our home has excellent links with the local community and local health services, enabling us to address each resident’s individual needs

A homely environment: A weekly programme of structured activities and events offers all residents the opportunity to be active and sociable, while freshly prepared meals and snacks using local ingredients cater for their culinary needs.



Our Staff

We owe our strength to the quality of our staff. Our high ratio of staff to residents helps us to provide the kind of personalised, responsive care that we believe our residents deserve.

Priscilla Wakefield House is managed by a highly experienced and qualified General Manager and is supported by a team of qualified and dedicated staff who are committed to providing professional personalised care and to maintaining exceptional standards across the board.



“On the day of the royal wedding, we came in our day off and threw a party for the residents. It went down a storm with residents, their families, friends and the staff! Staff are always willing to come in at short notice.”

Caroline, Clinical Development Nurse

Our Culture

The friendly and homely atmosphere at Priscilla Wakefield House offers residents companionship, support, privacy and dignity - as well as the highest standard of care.

We believe in striking a balance between providing support when it is needed and helping residents to maintain their independence. We encourage each resident to lead a full and active lifestyle wherever possible.



Community

By working with local schools and arranging community BBQ and fundraising events, we provide our residents with an opportunity to maintain community ties and a sense of independence, while the wider community stands to benefit from residents' life experience.

Located within close proximity to the heart of London, Priscilla Wakefield House also benefits from its position offering both residents and visitors alike the benefits of excellent transport links and open green spaces.

"As well as attending to each resident's care needs, we work hard to make sure that they enjoy life. There is always some kind of activity planned - from BBQs and cultural themed days, to local art classes and community projects."

Zdenka, Careworker



Quality of the Environment

Our bright, modern reception area provides visitors with a range of information - from the day's menu, to forthcoming events and daily activities - while our friendly reception staff ensure there is always someone on hand to meet, greet and assist visitors and residents alike.

Beyond the reception area, Priscilla Wakefield House offers a homely environment well furnished with comfortable, spacious lounges, quiet lounges and dining rooms that are equipped with satellite TV and flat screen televisions. Residents also benefit from ample outside space in the form of landscaped gardens, covered activities areas and large balconies.

felis bibendum. Suspendisse potenti. Sed sollicitudin..

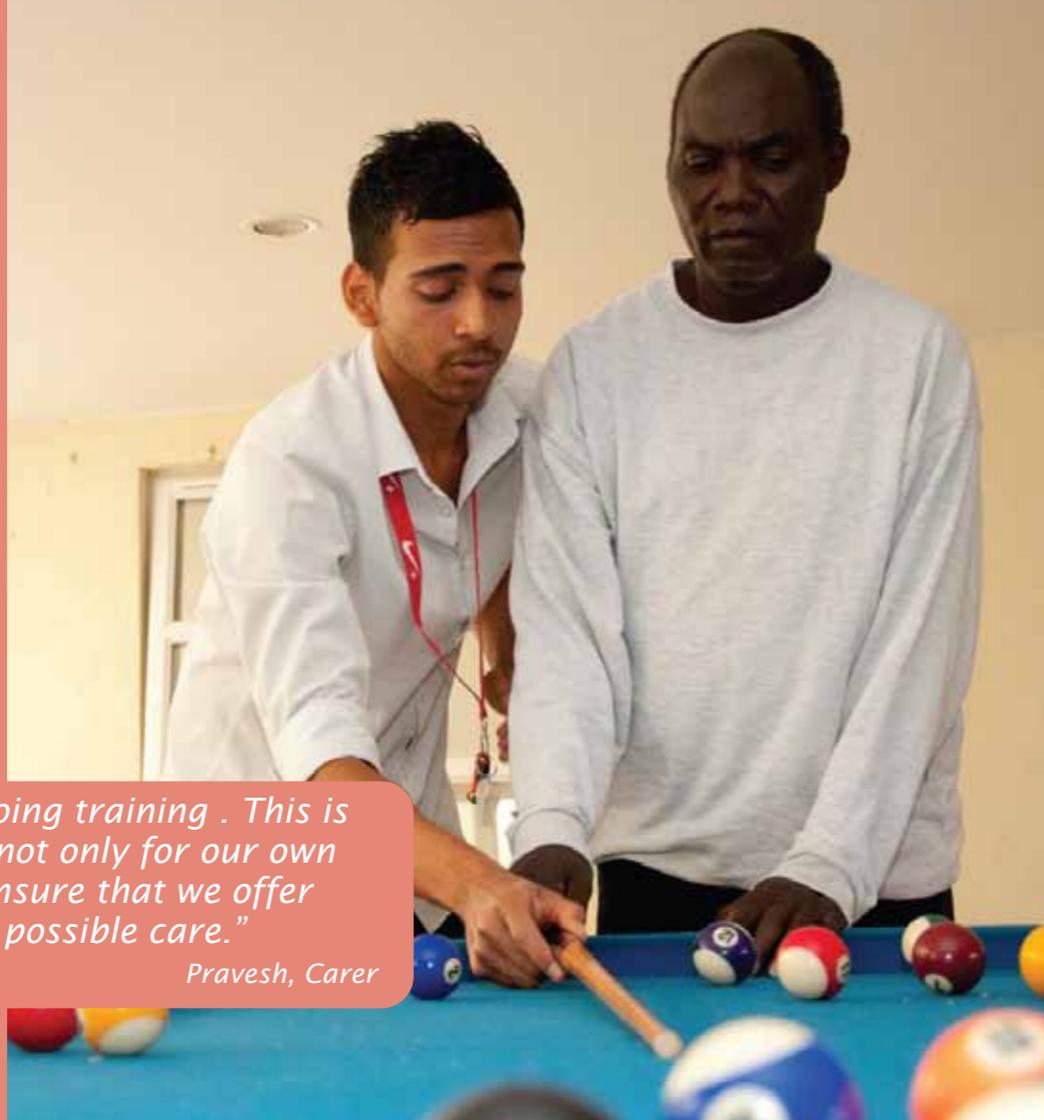
Quality of Food

We pride ourselves on offering balanced, delicious and nutritious meals using fresh, quality local ingredients. Our chef prepares a range of homemade dishes to meet all of our residents' preferences, requests and dietary or culture specific needs. Residents can choose to have their meals in the dining room or, if they prefer, in the comfort of their own room.



What We Believe

Our philosophy is simple. We believe in providing an environment where the highest standards of care are delivered, where dignity is respected, where talents and individuality are encouraged and where life may be enjoyed to the fullest potential



“Staff are offered ongoing training . This is incredibly important, not only for our own development, but to ensure that we offer our residents the best possible care.”
Pravesh, Carer

Activities

A big part of life at Priscilla Wakefield House is focussed on offering our residents activities, from playing cards or taking a walk in the park, right through to playing snooker, taking a trip to the seaside or getting involved in local community events.

Our Activities Co-ordinators work closely with residents to tailor activities to their individual abilities, personality and needs. Maintaining dignity and choice is of the utmost importance to us; as such, one to one sessions are offered for those who are confined to their beds or simply want to spend some time in their rooms.

